

# Predictability of population displacement after the 2010 Haiti earthquake

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**Most severe disasters cause large population movements. These movements make it difficult for relief organizations to efficiently reach people in need. Understanding and predicting the locations of affected people during disasters is key to effective humanitarian relief operations and to long-term societal reconstruction. We collaborated with the largest mobile phone operator in Haiti (Digicel) and analyzed the movements of 1.9 million mobile phone users during the period from 42 d before, to 341 d after the devastating Haiti earthquake of January 12, 2010. Nineteen days after the earthquake, population movements had caused the population of the capital Port-au-Prince to decrease by an estimated 23%. Both the travel distances and size of people's movement trajectories grew after the earthquake. These findings, in combination with the disorder that was present after the disaster, suggest that people's movements would have become less predictable. Instead, the predictability of people's trajectories remained high and even increased slightly during the three-month period after the earthquake. Moreover, the destinations of people who left the capital during the first three weeks after the earthquake was highly correlated with their mobility patterns during normal times, and specifically with the locations in which people had significant social bonds. For the people who left Port-au-Prince, the duration of their stay outside the city, as well as the time for their return, all followed a skewed, fat-tailed distribution. The findings suggest that population movements during disasters may be significantly more predictable than previously thought.**

trajectory | human mobility | disaster informatics | disaster relief

In 2010, natural disasters displaced 42 million people, directly affected an estimated 217 million people, and resulted in USD 120 billion worth of damage (1, 2). The humanitarian response to natural disasters relies critically on data on the geographic distribution of affected people (3). During the early response phase, data on population distributions are fundamental to the delivery of water, food, and shelter, and to the creation of sampling frames for needs assessment surveys (4). During later stage reconstruction efforts, population distribution data is required for the allocation of schooling resources, delivery of seeds, construction of houses, and the like (5, 6).

Despite a number of studies on human mobility patterns during small-scale, short-term emergencies such as crowd panics (7, 8) and fires (9, 10), research on the dynamics of population mobility during large-scale disasters such as earthquakes, tsunamis, floods, and hurricanes has been limited (11). Existing research on population movements after large-scale disasters has been hampered by difficulties in collecting representative longitudinal data in places where infrastructure and social order have collapsed (12, 13), and where study populations are moving across vast geographical areas (14). Existing research has found that people displaced by natural disasters typically stay within their country of residence, that sudden-onset disasters often lead to more short-term displacement than do slow-onset disasters (15), and that postdisaster reconstruction programs in the long

run can cause populations to move into disaster-affected areas rather than moving away from them (11).

The increased use of mobile phones, even in low- and middle-income countries (16), offers a new way to circumvent methodological problems of earlier research. Data from mobile phones have the advantage of high resolution in time and space, being instantaneously available with no interview bias, and they provide longitudinal data for very large numbers of persons (12, 17–23). Even more importantly, cellphone data allows for statistics based on trajectories of individuals. This means one can, as we will in this paper, study how the disaster affects people's daily behavior and routines.

Pioneering work using mobile phone data to describe human mobility patterns has been carried out during stable social conditions (17–19). One major conclusion from these studies is that, despite a broad distribution of average travel distances among people, the movements of individuals are surprisingly predictable (17). In this paper, we study mobile phone data from Haiti collected before and after the tragic Haiti earthquake on Tuesday, January 12, 2010, which left an estimated 1.8 million people homeless and killed between 65,000 and 300,000 persons (24, 25).

We collaborated with the largest mobile phone operator in Haiti, Digicel, to analyze the positions of 2.9 million anonymous subscribers during the period from 42 d before the earthquake to 341 d after (December 1, 2009, to December 19, 2010). Specifically, we obtained the locations of all anonymous Digicel mobile phone users at the time of their first call each day. To exclude relief workers entering Haiti after the earthquake and people who died or whose SIM cards stopped functioning, we excluded people who did not call at least once before the earthquake and at least once during the last month of the study period. After this filtering, we obtained 1.9 million individuals across Haiti [10 million inhabitants (26)] out of which 0.8 million were located within Port-au-Prince [2.6 million inhabitants (26)] on the day of the earthquake. We assume in this paper that the mobile phone movements were representative of the general population movements. Although this issue requires additional research, we showed in a separate paper (13), using the same data source, that mobile phone movements after the Haiti earthquake corresponded well with comparable movement data from a large retrospective household survey of 12,250 persons, performed by UNFPA eight months after the earthquake. The spatial resolution of people's locations is that of the coverage areas of the mobile phone towers in the network (ranging from less than 100 m in urban areas to a few tens of kilometers in the hinterland).

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In order to understand fundamental changes in mobility patterns after a large-scale disaster, we analyze how the earthquake changed the aggregate mobility of individuals in the severely hit capital Port-au-Prince (PaP), to what extent the chaotic conditions after the earthquake influenced the disorder and predictability of the population's movements, and the dynamics of the population flows out of and back into PaP. We address both the larger-scale prediction of population displacements and the predictability of the trajectories of individuals. Surprisingly, we find that despite large changes in the population distribution across the country, the mobility of the PaP population contained several highly regular features, and most individuals' movements remained highly predictable.

**Results**

**Daily Travel Distances and Population Flows.** To get an overview of the aggregate travel patterns before and after the earthquake, we show (Fig. 1*B*) the observed distribution of travel distances over the sampling period. One day after the earthquake (January 13, 2010), 6.5% of the observed individuals had traveled more than 20 km as compared to the preceding day, while the corresponding figure before the earthquake (December 1–2, 2009) was 3.5%. The increase in average daily travel distances lasted for two to three weeks after the earthquake. It is worth noting that other periods also saw sudden increases in average daily travel distances. These periods coincided with Christmas and New Year from around December 20 to January 3—just before the earthquake—as well as the Easter holidays (early April).

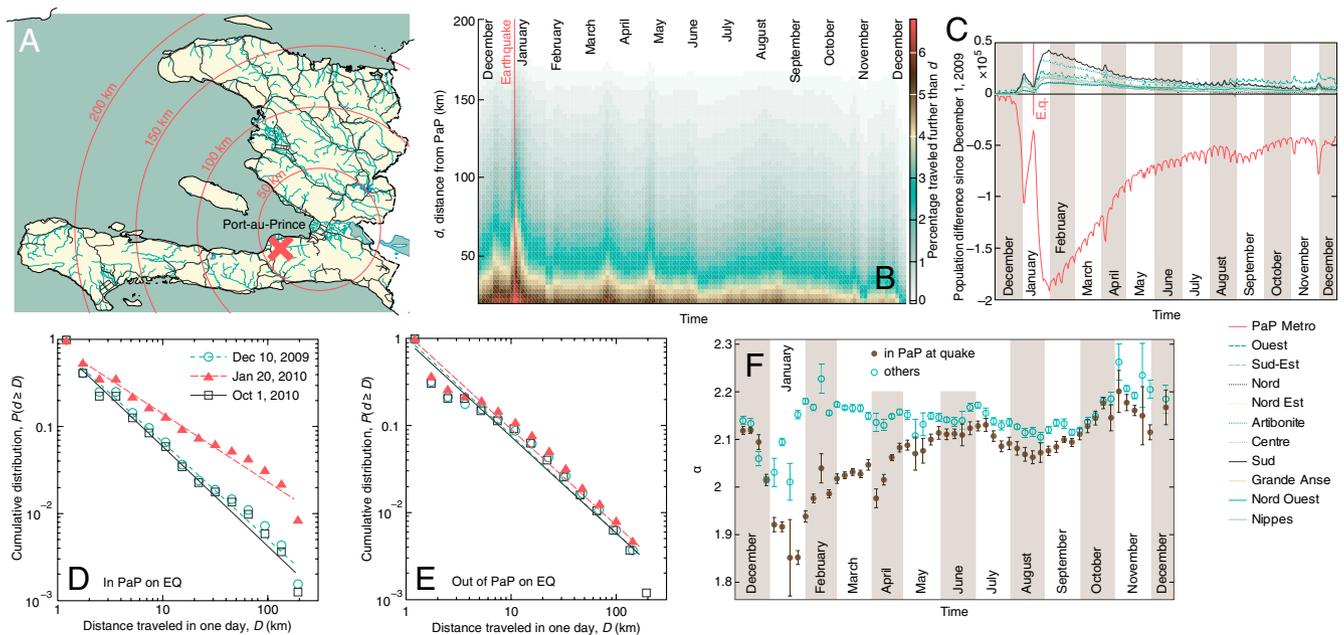
The earthquake did not directly affect large parts of Haiti. In the rest of our analyses, we therefore focus on the population of the heavily affected capital region (PaP). As we show in Fig. 1*C*, the population movements after the earthquake on January 12, 2010, led to a rapid decrease in the PaP population. Nineteen days after the earthquake (January 31), the net population decrease was an estimated 23% compared to the stable level before Christmas (December 1–20, 2009), assuming the phone move-

ments to be representative of the population movements. The net flow into PaP again became positive 20 d after the earthquake (February 1), and the PaP population increased approximately linearly over the following three months (February 1 to April 30). After this time, the population increase gradually leveled off and stabilized at the end of the year, with two short deviations around All Saints Day (November 1) and the election day (November 28).

There was a similar but smaller population decrease in PaP during the preceding Christmas and New Year (Fig. 1*C*). As we saw in Fig. 1*B*, this was also a period of generally increased travel in Haiti. A similar but smaller decrease was also seen during Easter. The population decrease in PaP during holidays is likely explained by many people leaving the capital to spend time with family and friends outside PaP. It is interesting to observe that the PaP population at the time of the earthquake had not yet fully recovered after the Christmas and New Year holidays. Assuming that the people who left PaP over the holidays were all going to return in the absence of the disaster, approximately 70,000 persons (2.5% of the PaP population) managed for this reason to avoid being in PaP on the day of the earthquake.

There is a strong weekly regularity in the number of mobile phone users in PaP. Increased numbers of people are present in PaP during working days, with corresponding smaller numbers present during weekends (Fig. 1*C*). This pattern was restored as early as three weeks after the earthquake.

To get a detailed view of the daily travel distances,  $d$ , we plot for a few different dates the cumulative probability distributions of  $d$  for two groups of people: persons present and not present in PaP on the day of the earthquake. The distributions are basically the same for both groups before the earthquake as well as eight months after the earthquake, when social life had stabilized considerably. However, right after the disaster there is a striking deviation in the distribution of travel distances (Fig. 1*D*), which is not present for people located outside PaP on the day of the earthquake (Fig. 1*E*). We fitted the curves in panels *D* and *E*



**Fig. 1.** Overview of population movements. (A) Shows the geography of Haiti, with distances from PaP marked. The epicenter of the earthquake is marked by a cross. (B) Gives the proportion of individuals who traveled more than  $d$  km between day  $t - 1$  and  $t$ . Distances are calculated by comparing the person's current location with his or her latest observed location. In (C), we graph the change in the number of individuals in the various provinces in Haiti. (D) Gives a cumulative probability distribution of the daily travel distances  $d$  for people in PaP at the time of the earthquake. (E) Shows the cumulative probability distribution of  $d$  for people outside PaP at the time of the earthquake. Finally, (F) gives the exponent  $\alpha$  of the power-law dependence of  $d$ —the probability of  $d$  is proportional to  $d^{-\alpha}$ . These are obtained by a maximum-likelihood method (33), and differ from the slopes of the lines in (D) and (E) by unity since these are the cumulative distributions.



people did not become more predictable because they became immobile—they moved even more after the disaster. The probability distribution of entropy  $P(S)$  peaks at around 1.5 (Fig. 2B). One interpretation is that a typical mobile phone user present in PaP on the day of the earthquake had an uncertainty of  $2^{1.5} \sim 2.8$  locations for his or her next destination. The predictability  $P(\Pi)$  peaks at around 0.85 (Fig. 2C), meaning that we have an upper-limit of 85% to predict the typical person's next destination during each of the three periods. These findings show that, even in this extreme disaster, human movements over the three 3-mon periods remained highly predictable. People moved farther, but not less regularly, during the tumultuous time after the disaster.

Data from a high-income country during stable social conditions have shown that  $\Pi$  is almost constant for people with  $r_g$  ranging from 10 up to 1,000 km (17). This is, however, not the case in our data. In Fig. 2D, we see that predictability increases with increasing  $r_g$  during all three periods (i.e., people traveling farther are more predictable). Furthermore, predictability remains slightly higher after the earthquake for most of the  $r_g$  range.

Predictability, based on the regularity in people's movements, gives us a theoretical upper limit of how well we can forecast a person's trajectory, but it does not tell us how to forecast it. The simplest prediction technique is to count the visiting frequency of a person's historical trajectory, taking the most frequently visited location as a predictor of the person's next destination. Because towers are not uniformly distributed across the country, we use a more relevant division of the country, the Haitian "commune" (in total, 140 communes). On average, a mobile phone user spent 75% of the time in his or her most frequently visited commune (see Fig. 2E). In agreement with the results above, this pattern is even stronger after the earthquake than during later periods. The top three most visited communes constituted, on average, 95% of the visited locations during *spring* and 90% during *summer* and *fall*. The frequency curves are almost identical for *summer* and *fall*, providing additional evidence that the mobility patterns returned to normal by this time.

Information about an individual's top visited locations provides the simplest way to make predictions about a person's future location. As with Fig. 2D, we checked whether the accuracy of such a predictive procedure is dependent on the people's travel distances. However, the more locations someone visits, the lower is the expected frequency of the most visited locations. We compensate for this effect by measuring the ratio between the probability of finding a person in his or her most visited location and the probability of finding an individual at a randomly chosen, previously visited, location—the *relative regularity*  $R/R^{\text{rand}}$ . The results are presented in Fig. 2F, where we can see that the difference between the time periods is negligible. On the other hand, the travel distances have, as expected, little effect—the relative regularity is around 6 for people in PaP with  $r_g$  ranging from 1 to 50 km and 4 to 6 for people with  $r_g > 50$  km. This means that mobile phone users in PaP were, on average, at least four times more likely to spend their time in the most frequent location during the three periods than in a random location he or she visited during that period.

In sum, we have found that despite the social disorder, the increases in radius of gyration and the increases in average daily travel distance that we observed after the earthquake, the movements of the population remained highly regular and predictable. We have also made the same analysis by taking all the days after the earthquake as a single period and verified that the results are similar (see the *SI Appendix*).

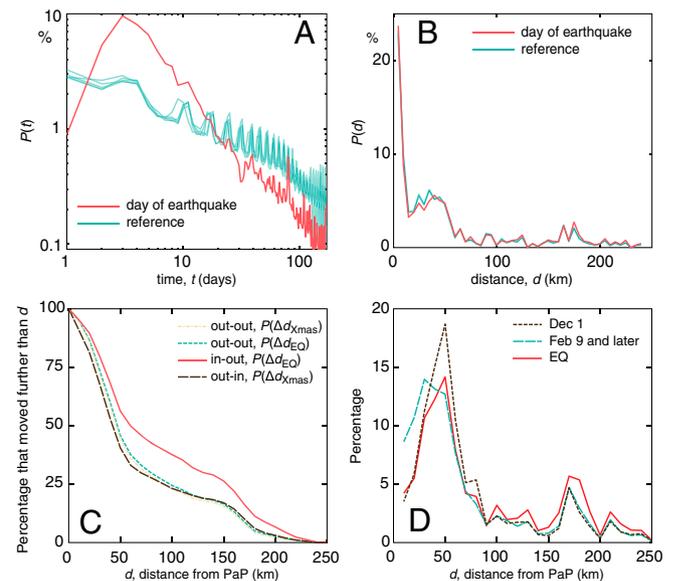
**Evacuation and Return Behavior.** We now turn to research questions that explain and contextualize the high predictability shown in the previous section. The issues analyzed here are also of direct relevance to relief agencies responding to disasters. We investigate how soon after the earthquake people moved out, how far from

PaP they moved, what proportion of people returned, and how long time people stayed outside the capital after leaving. We also look into a strong predictor of the specific geographical area to which people decided to move after the earthquake, namely their location during the preceding Christmas and New Year.

To investigate how soon people started to move out of PaP, we select mobile phone users in PaP on the day of the earthquake who subsequently left PaP at some point between the earthquake and the end of June 2010 (170 d after the earthquake). We include all mobile phone users irrespective of their calling frequency. We plot the proportion,  $P(t)$ , of people who left PaP for the first time  $t$  days after the earthquake and compare this distribution to distributions later during the year when considerable stabilization had taken place. These five reference periods start on the same weekdays on June 1, 8, 15, 22, and 29 and all end 170 d later (Fig. 3A).

Interestingly, we see that the largest proportion of people left not immediately, but three days after the disaster. Although this finding is highly noteworthy, the delay may be partly due to reduced network capacity during the first few days after the earthquake. For  $t > 3$ , the distribution of the fraction of evacuated individuals is close to a power-law distribution  $P(t) \sim t^{-\alpha}$ , and reveals that the earthquake caused PaP residents to leave the city much earlier than on normal days. Another interesting finding is, again, the existence of weekly cycles in the reference data. These cycles were absent after the earthquake and then reappeared more than a month afterwards, indicating a return to normality.

So, how far did people move? Using the same inclusion criteria and reference periods, we plot the proportional distribution of the maximum distances the mobile phone users traveled after the earthquake, measured from the center of PaP (Fig. 3B). A majority (about 70%) of the individuals traveled quite short distances, maximally within 50 km of PaP center (note, however, the small size of Haiti, Fig. 1A). The distribution of maximum distances traveled by affected individuals is almost identical with those traveled during normal times, suggesting that the extremes



**Fig. 3.** Analysis of population movements out of PaP. (A) Shows the distribution of PaP residents moving out of PaP for the first time by  $t$  days after the day of the earthquake. In (B), we plot the maximum distance to the center of PaP traveled by PaP residents. Reference curves represent sample periods from June 1, 8, 15, 22, and 29 to 170 d after these dates. (C) Gives the cumulative distribution of people's relative distances on January 3 and 31 to their locations on the day of the earthquake for four different categories of people. (D) Gives the distribution of distance to the center of PaP for individuals present in PaP on the sampled day and outside PaP 19 d later. Results for the period after February 9 are averaged for clarity.



reduced capacity immediately after the earthquake, but was functioning again within a few days. This may have contributed to bias in the first week's data, but does not alter our conclusions. Lack of access to electrical charging could perhaps have reduced the number of calls. However, power was also frequently interrupted before the earthquake, and existing electric generators seem to have supplied considerable charging capacity. The effects of fatalities and the loss of phones in the disaster were circumvented by only studying users present at both the beginning and end of the dataset. Lack of possibilities to put credit on the phones shortly after the earthquake could have been another bias. However, the mobile phone operator, Digicel, supported their customers by adding five USD in calling credit to all accounts after the disaster.

In summary, the results show that population movements following the Haiti disaster had a high level of predictability and seemed highly influenced by people's social support structures. These findings form an important first step in forecasting the effects of large-scale disasters. With future research in other disaster contexts, such forecasts are likely to become an important part of national disaster preparedness planning and in predicting population movements during ongoing disaster relief operations.

## Methods

**Radius of Gyration.** Let  $T_i = \{t_1, t_2, \dots, t_{L_i}\}$  be the sequence of mobile phone towers that person  $i$  visited during a period. Let  $\mathbf{r}(t)$  be the location of  $t$ . Then the radius of gyration of  $i$ 's trajectory in the specific period is

$$r_g(i) = \sqrt{\frac{1}{L_i} \sum_{k=1}^{L_i} (\mathbf{r}(t_k) - \bar{\mathbf{r}})^2}, \quad [1]$$

where  $\bar{\mathbf{r}} = \frac{1}{L_i} \sum_{k=1}^{L_i} \mathbf{r}(t_k)$  is the center of mass of the trajectory.

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**Predictability.** To evaluate the predictability, we (following ref. 17) use a measure of entropy, or disorder, that accounts for both the relative frequency of the visited locations and the order of the visits:

$$S_i = - \sum_{T'_i \subset T_i} P(T'_i) \log_2 [P(T'_i)], \quad [2]$$

where  $P(T'_i)$  is the probability of finding a subsequence  $T'_i$  in  $T_i$ . Based on this measure of entropy, one can estimate the upper bound of the success rate in predicting the future location of the mobile phone user immediately after  $T_i$ . We get the maximum predictability,  $\Pi_i$ , by solving a limiting case of Fano's inequality (a relation derived from calculation of the decrease in information in a noisy information channel):

$$S_i = H(\Pi_i) + (1 - \Pi_i) \log_2(N - 1), \quad [3]$$

where

$$H(\Pi_i) = -\Pi_i \log_2(\Pi_i) - (1 - \Pi_i) \log_2(1 - \Pi_i), \quad [4]$$

and  $N$  is the number of distinct locations visited by person  $i$  (30–32).

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# Supporting Information

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## S1. Entropy analysis

In this section, we present further details relating to the entropy analyses of the movements of mobile phone user present in PaP on earthquake day. For convenience, we present our results in the same order as in Ref. (1).

**A. Data Processing.** For each person the history trajectories are a series of geo-tagged location IDs, which in our case are tower IDs. Let  $X_i = \{x_1, x_2, \dots, x_T\}$  be sequence of daily locations observed for person  $i$  during the sampled  $T$  days.  $x_j$  equals the tower ID if person  $i$  is known on day  $j$ , otherwise we mark  $x_j$  “unknown”. Each tower ID  $x_j$  is associated with the projected coordinate  $r(x_j)$ . Since we analyze the travel patterns of PaP individuals after earthquake, the total length of string  $X_i$ ,  $T$ , is then 342 days (from January 12, 2010 to December 9, 2010). To compensate for the relative short overall time, we segment the 342 days into three equal periods and restrict our analysis to individuals who had less than  $q = 30\%$  unknown days in all periods to achieve good statistics (compared to  $q = 80\%$  used in Ref. (1)). The final sample includes 303,623 qualified individuals.

**B. Results. Radius of Gyration.** The radius of gyration captures the size of the trajectory, that is, the “average” traveling distance, as if the individual were a physical object. It is defined as:

$$r_g = \sqrt{\frac{1}{L} \sum_{k=1}^L (\mathbf{r}(x_k) - \bar{\mathbf{r}})^2} \quad [1]$$

where  $L$  is the number of observed locations for individual  $i$ , and  $\bar{\mathbf{r}} = \frac{1}{L} \sum_{k=1}^L \mathbf{r}(x_k)$  is the center of mass of the trajectory  $X_i$ . We can see from Fig.S1 that  $r_g$  follows a fat-tailed distribution for PaP individuals, consistent with the result of (1, 2). The clear cut off for the distribution well around  $r_g = 100$  km, is due to the limits of Haiti’s borders.

**Entropy.** Entropy is a common measurement for disorderedness, the larger the entropy, the greater the disorder, and consequently it implies lower predictability. Here, we inherit the series of entropy measurements studied in Ref.(1): (i) the *random entropy*,  $S^{\text{rand}} = \log_2 L_i$ , capturing the predictability by assuming each person’s whereabouts is uniformly distributed among the  $L_i$  distinct locations; (ii) the *temporal-uncorrelated entropy*,  $S^{\text{unc}} = -\sum_{k=1}^{L_k} p_k \log_2 p_k$ , where  $p_k$  is the frequency at which the person visited tower  $k$ , characterizing the heterogeneity of visiting patterns between different locations; (iii) the *true entropy* (3),  $S = -\sum_{X'_i \subset X_i} P(X'_i) \log_2 [P(X'_i)]$ , where  $P(X'_i)$  is the probability of finding a sub-sequence  $X'_i$  in  $X_i$ , considering both spatial and temporal patterns.

For each person  $i$ , we calculate  $S^{\text{rand}}$ ,  $S^{\text{unc}}$  and  $S$  according to the above definitions and the obtained distribution  $P(S^{\text{rand}})$ ,  $P(S^{\text{unc}})$ , and  $P(S)$  are shown in Fig.S2. Similar to Ref. (1), we observe a prominent shift from  $P(S^{\text{rand}})$  to  $P(S)$ . The distribution of random entropy  $P(S^{\text{rand}})$  peaks around  $S^{\text{rand}} \approx 5$ , indicating that if we assume that individuals randomly choose locations the next day, a typical individual could be found on average in any of  $2^{S^{\text{rand}}} \approx 32$  locations. On the other hand, if we utilize information contained in the

frequency and sequence order of the trajectory of individuals, the uncertainty in a typical individual’s whereabouts is only  $2^{S^{\text{unc}}} = 2^{2.35} \approx 5$ , and  $2^S = 21.4 \approx 2.6$ , respectively.

**Maximum Predictability.** Fano’s inequality (4, 5) gives an upper limit for the predictability of an individual ( $\Pi$ ), with entropy  $E$  moving between  $N$  locations:

$$\Pi \leq \Pi^{\text{Fano}}(E, N) \quad [2]$$

where  $\Pi^{\text{Fano}}$  is given by

$$E = H(\Pi^{\text{Fano}}) + (1 - \Pi^{\text{Fano}}) \log_2(N - 1) \quad [3]$$

and

$$H(\Pi^{\text{Fano}}) = -\Pi^{\text{Fano}} \log_2(\Pi^{\text{Fano}}) - (1 - \Pi^{\text{Fano}}) \log_2(1 - \Pi^{\text{Fano}}) \quad [4]$$

Fano’s inequality reveals that, providing information given in  $E$ , the accuracy of the best possible predictive algorithm cannot exceed  $\Pi^{\text{Fano}}$ .

Let  $\Pi^{\text{rand}} = \Pi^{\text{Fano}}(S^{\text{rand}}, N)$ ,  $\Pi^{\text{unc}} = \Pi^{\text{Fano}}(S^{\text{unc}}, N)$  and  $\Pi^{\text{max}} = \Pi^{\text{Fano}}(S, N)$ , since  $S^{\text{rand}} \geq S^{\text{unc}} \geq S$ ,  $\Pi^{\text{max}}$  then provides the ultimate best possible predictive power since it utilize maximum information from  $S$ . We consequently refer to  $\Pi^{\text{max}}$  as the “maximum predictability” in the context. The distribution of the above predictability quantities,  $P(\Pi^{\text{rand}})$ ,  $P(\Pi^{\text{unc}})$  and  $P(\Pi^{\text{max}})$  are shown in Fig.S3.

The distribution of  $P(\Pi^{\text{max}})$  peaks around  $\Pi^{\text{max}} \approx 0.85$ , meaning that we typically have an upper limit of 85% accuracy to predict the typical person’s next destination following the earthquake. These findings show that, even in a extreme disaster, human movements over the three three-month periods remained highly predictable. People moved farther but not less regularly in the tumultuous time right after the disaster. We also observe a wide distribution of  $P(\Pi^{\text{unc}})$ , which peaks around  $\Pi^{\text{unc}} \approx 0.67$ , and an extremely left shifted  $P(\Pi^{\text{rand}})$  with the peak  $\Pi^{\text{rand}} = 0$ . The above analysis reveals that neither  $\Pi^{\text{rand}}$  nor  $\Pi^{\text{unc}}$  are effective predicative tools, and a significant share of predictability is encoded in the temporal order of the visitation pattern, as concluded in Ref. (1).

**$r_g$  vs. the maximum predictability.** From above analysis, we have found that despite the fat-tailed distribution of the radius of gyration among PaP inhabitants, the maximum predictability,  $\Pi^{\text{max}}$ , narrowly peaks around  $\Pi^{\text{max}} \approx 0.85$ , implying the potential independence of predictability on the travel distances. We investigate this correlation by plotting the log-binned average of  $\Pi^{\text{max}}$  over  $r_g$ , as shown in Fig.S4. Strikingly, contrary to what we observed in Ref. (1), which found that  $\Pi^{\text{max}}$  is largely independent of  $r_g$  for  $r_g \geq 10$  km, for the PaP inhabitants after earthquake, there is a steady increase in maximum predictability when  $r_g$ , varying from 10 to 110 km, indicating that individuals with  $r_g$  covering a hundred kilometers are even much more predictable than those whose lives are limited to several kilometers.

**Frequency of top visited locations.** The simplest predictive algorithm is to use the most frequently visited locations to predict the person’s next destination. Thus, the frequency of the top  $n$  visited locations,  $\tilde{\Pi}(n)$ , provides an upper bound for  $\Pi^{\text{max}}$ . In addition to tower, we also use a more practical location indicator, the lowest Haitian administrative region level “commune sections” to calculate  $\tilde{\Pi}(n)$ . We can see from Fig.S5 that a typical PaP individual spent 77% and 90% of his or her time on the most frequently visited towers and sections when  $n = 2$ , respectively. Compared to  $\tilde{\Pi}(2) \approx 60\%$  in Ref. (1), these values are relatively higher. The cause of such

a difference may be varied: first, the density of towers in PaP may be relatively sparser than in developed countries; second, there are fewer transportation facilities in Haiti, which hinders the possibility of visiting diverse towers; and third, the trajectory data was collected on a daily basis and are much shorter than those used in Ref. (1). These reasons also yield a much quicker convergence of  $\tilde{\Pi}(n)$  to  $\tilde{\Pi} = 1$ .

*$r_g$  vs. relative regularity.* Relative regularity is defined by the ratio between the probability of finding an individual at the most visited location,  $R = \tilde{\Pi}(1)$ , and the probability of finding an individual at a randomly picked tower,  $R^{\text{rand}} = 1/L_i$ :  $R/R^{\text{rand}}$ . The relative regularity compensates for the limit of the above analysis in that the more locations an individual visits, the lower is the expected frequency of the most visited locations. Similar to Fig. S4, we plot the mean relative regularity,  $\langle R/R^{\text{rand}} \rangle$ , against  $r_g$ , as shown in Fig. S6. Strikingly, again, we find a steady increase in  $\langle R/R^{\text{rand}} \rangle$  for  $r_g \in [1\text{km}, 80\text{km}]$ . There is a drop off in  $r_g \approx 100$  km; however, the value of  $\langle R/R^{\text{rand}} \rangle$  remains higher in a large range of  $r_g$  ( $r_g \in [1\text{km}, 20\text{km}]$ ).

## S2. Analysis of return behavior

Now we turn to the question of the pattern of return to PaP. We select all individuals who were present in PaP on the day of the earthquake, who left PaP some time after the earthquake and who then returned to PaP before July 1 (170 days after earthquake). We plot the probability distribution of the durations of people's first stay outside PaP and compare this with sample periods of the same length starting on the same weekdays on June 1, 8, 15, 22 and 29, respectively (Fig. S7A). The differences between the reference curves (green) are extremely small – all lines basically fall on top of each other. Interestingly, the distributions follow a power-law functional form quite closely. This means that most people who left the city during normal times stayed outside for relatively short periods of time, while the differences between people were very large. This general pattern remained after the earthquake, but the difference between people became even larger with a higher proportion spending a longer period away.

As people moved out at different points in time, it is important for government decision makers and relief agencies to know the proportion of people returning on each day after a disaster. The overall trend in these analyzes (Fig. S7B) is that the fraction of returning people decreases exponentially with time, although the exact shape of the curve is sensitive to people's calling frequency. The proportion of persons who returned to PaP is higher one week to a month after the earthquake than during the reference periods. However, this larger fraction can be explained by the fact that more people moved out during the beginning of the earthquake period, as we discussed in the context of Fig. 3A. The Pearson correlation between the dates the peoples leave and return is quite high at 0.71.

## S3. Sensitivity analysis on data sparseness

**A. Entropy and predictability.** The validity of the algorithm used for calculating  $S$  has been evaluated comprehensively over different lengths  $L$  (from  $L_{\text{min}} = 48$  data points to  $L_{\text{max}} = 2352$  data points), as well as for different proportions of unknown locations in the trajectories (1).

It has been shown that for a typical user with a trajectory as short as 48 data points and with half of the locations in the trajectory unknown, the estimation error of the algorithm-based  $S$  is only about 25% (1). Comparatively, in our study, the length of the trajectories are  $L = 114$  data points (cor-

responding to a 4.75 days hourly trajectory in Ref. (1)), and the proportion of unknown locations,  $q$ , in our analyzes on entropy and predictability is at most 30%. The estimation error based on these parameters is thus expected to be considerably smaller than 10%. See Fig. S6D in Ref. (1).

To confirm the inferences above and to investigate how sensitive our results are to inclusion of additional and increasingly sparse trajectories, we have produced separate analyzes for groups with different proportions of missing data. We construct three groups of users with  $q \leq 30\%$ ,  $q \leq 40\%$  and  $q \leq 50\%$ . The distributions of  $S^{\text{rand}}$ ,  $S^{\text{unc}}$ , and  $S$  during each period, are shown in Fig. S8. We can see that the distributions of  $S^{\text{rand}}$  and  $S^{\text{unc}}$  are virtually unchanged when the proportions of unknown locations increase and this holds true for all three periods. The distributions of  $S$  become slightly left-shifted with increasing values of  $q$ . This tendency is somewhat more pronounced during the spring period although the overall changes are small.

We have also made the same separate analyzes on distributions of the maximum predictabilities,  $\Pi^{\text{max}}$ , with increasing data sparseness (Fig. S9). As expected from the entropy distributions,  $\Pi^{\text{max}}$  changes very little when the proportions of unknown locations increase. The left-shifted distribution of  $S$  above results in a slight increase in  $\Pi^{\text{max}}$ , which remain at around 0.8 to 0.9.

In summary, these sensitivity analyzes do not provide evidence for serious bias due to the relatively low temporal resolution of this data set.

**B. Travel patterns.** Calling frequency directly affects the number of observations in our data and users who rarely call are consequently under-observed. Consequently, if there were a difference in the travel patterns of mobile phone users with different calling frequencies, the results of our study would be biased towards the behavior of people who call often. We therefore investigated whether we observe different travel patterns in groups with high calling frequency compared to groups with low calling frequency. To do this, we divide the mobile phone users into four groups according to the number of active phone calls. Specifically, if  $f$  is the proportion of days a user made a call during the study period, then each user  $i$  is categorized into a quartile group where  $f$  fits in *group 1* for  $0 < f \leq 25\%$ , *group 2* for  $25\% < f \leq 50\%$ , *group 3* for  $50\% < f \leq 75\%$ , and *group 4* for  $75\% < f \leq 100\%$ .

We then produce, for the four groups, the same analyzes on daily traveling distances, evacuation and return behaviors as shown in the main paper. Like in the main paper, we differentiate between people present in PaP on the earthquake day (PaP group) and people outside PaP on this day (non-PaP group).

*Distributions of daily travel distances.* We start by looking at the changes in daily travel distance distributions of the four groups (of the preceding section) before and after the earthquake by comparing the fitted power law exponent  $\alpha$ , for the PaP group and the non-PaP group, see Fig. S10. Here we show the daily value of  $\alpha$ , as opposed to the weekly average in Fig. 1F. The patterns for the four groups with different calling frequencies are in concurrence with the results shown in Fig. 1F. As in Fig. 1F, there are clear differences when comparing the  $\alpha$  of the PaP group and the non-PaP group. This difference starts around the Christmas-New Year time and then becomes suddenly more pronounced at the time of the earthquake, after which the differences between the groups largely disappeared by the end of the spring. We also note a short sharp change during Easter.

*Remaining analyzes where time and durations are outcomes.* Groups with low calling frequency are under-observed

in the data and this fact may be particularly problematic when studying events taking place during short time intervals. To investigate the effects of low calling frequency on the analyzes that are time-dependent (Fig. 3A and Fig. S7), we plot separate curves for the four groups with different calling frequencies (see Fig. S11). We can see that during the early part of the analysis periods, larger proportions of users from the frequently calling group (*group 4*) are observed, compared to users from *group 1*, *group 2*, *group 3*. This difference is very clear for the reference periods. For example, under normal conditions, only about 1% of the most frequent callers in the PaP groups are observed to leave PaP on the second day after the start of observations during the reference periods, while the proportion for *group 4* is above 5%. These analyzes show that the exact proportions of people leaving at a certain day should be interpreted with caution, especially also since the network experienced substantial problems during the first days. However, it is difficult to imagine a plausible scenario

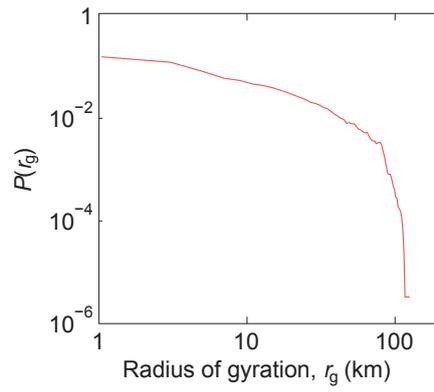
where changes in calling behaviors would invalidate the main conclusions of these analyzes i.e. the earlier evacuation times and the increased duration of time spent outside PaP after the earthquake, as well as the functional power-law shapes observed.

*Remaining analyzes where travel distances are outcomes.* We then proceed to check whether the under-observation of infrequent callers will affect our conclusions regarding the remaining traveling distance distributions. We thus replotted Fig. 3B, C and D and divided each group into the same four sub-groups as above, based on their calling frequency, i.e. *group 1* to *group 4*. The analyzes show that for all travel distance distributions there are only very small differences between groups of people with different calling frequency. This is the case for all the reference periods and the earthquake periods. These results strongly suggest that differences and changes in calling frequencies did not bias the results regarding travel distance distributions.

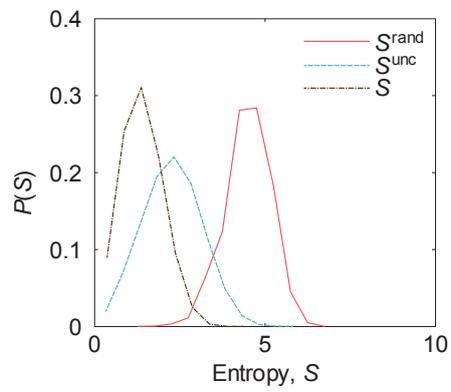
1. Song CM, Qu ZH, Blumm N, Barabási AL (2010) Limits of predictability in human mobility. *Science* 327:1018-1021.
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3. Kontoyiannis I, Algoet PH, Suhov YM, Wyner AJ (1998) Nonparametric entropy estimation for stationary processes and random fields, with applications to English text.

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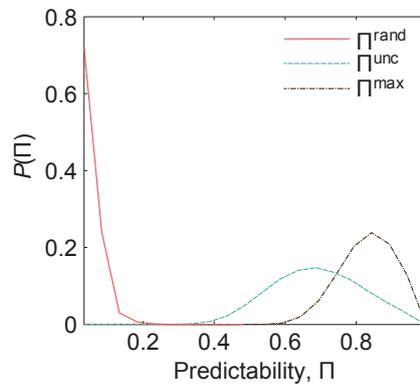
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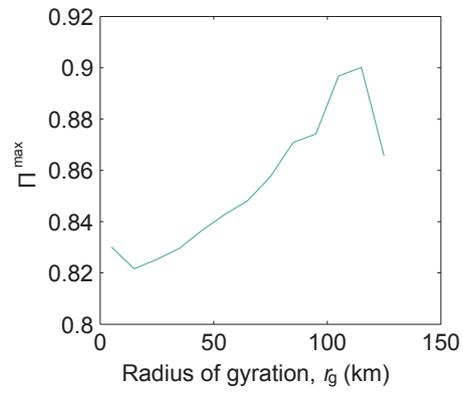
**Fig.S1.** The cumulative distribution of radius of gyration  $r_g$ .



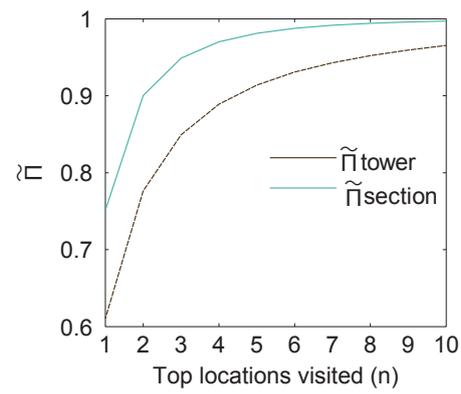
**Fig.S2.** Distribution of entropies  $S^{\text{rand}}$ ,  $S^{\text{unc}}$  and  $S$ .



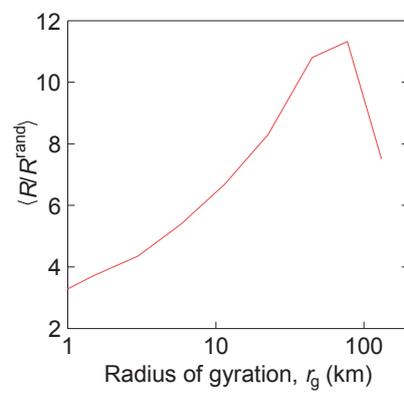
**Fig.S3.** Distribution of  $\Pi^{\text{rand}}$ ,  $\Pi^{\text{unc}}$ , and  $\Pi^{\text{max}}$ .



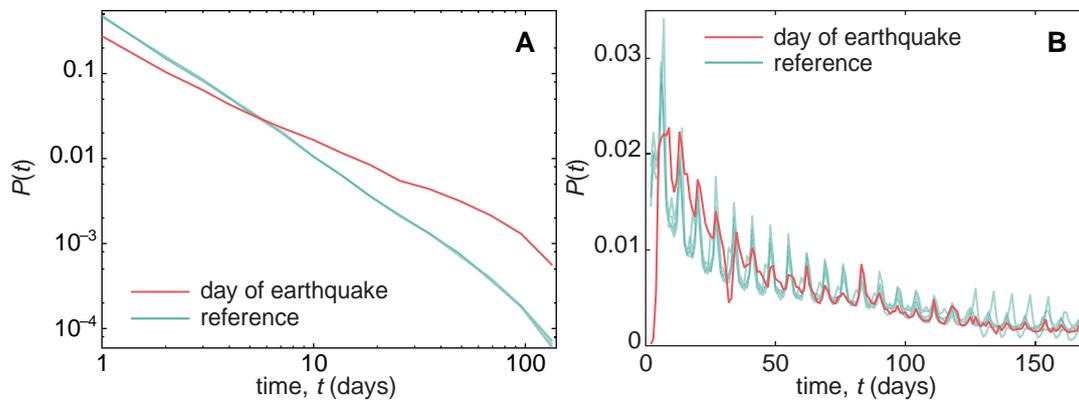
**Fig.S4.** The dependence of predictability  $\Pi^{\max}$  on  $r_g$ .



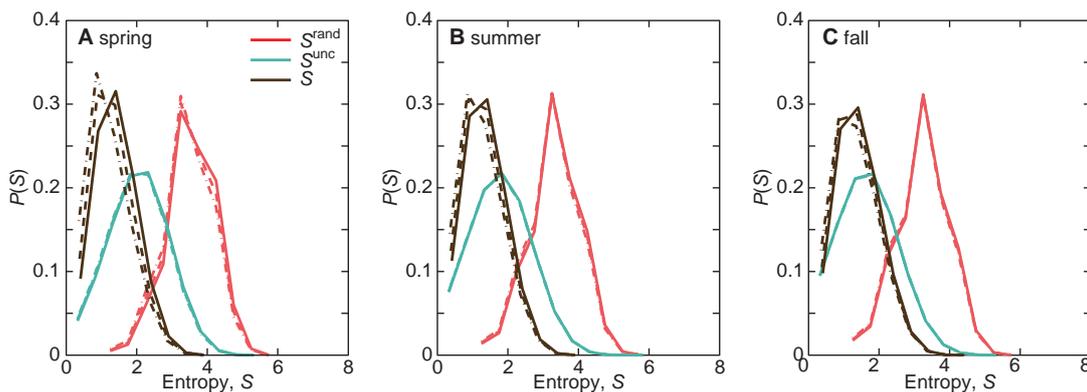
**Fig.S5.** The fraction of time an individual spent in the top  $n$  visited towers or communal sections.



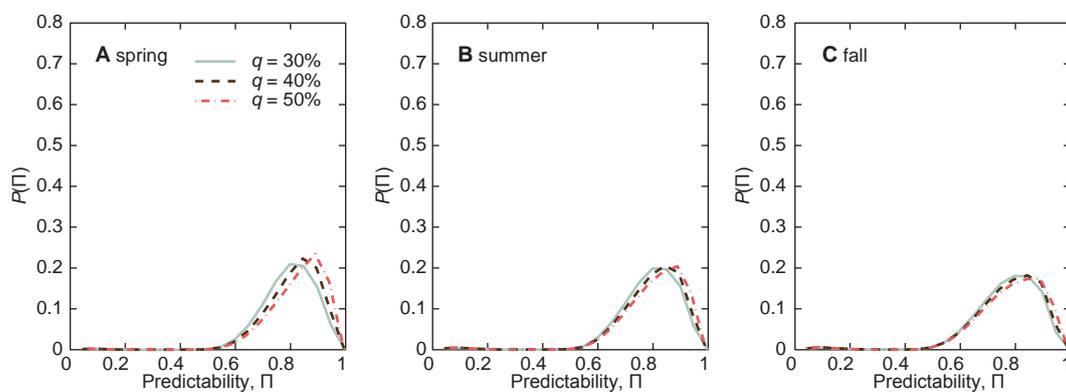
**Fig.S6.** The averaged relative regularity,  $\langle R/R^{\text{rand}} \rangle$ , versus the radius of gyration  $r_g$ .



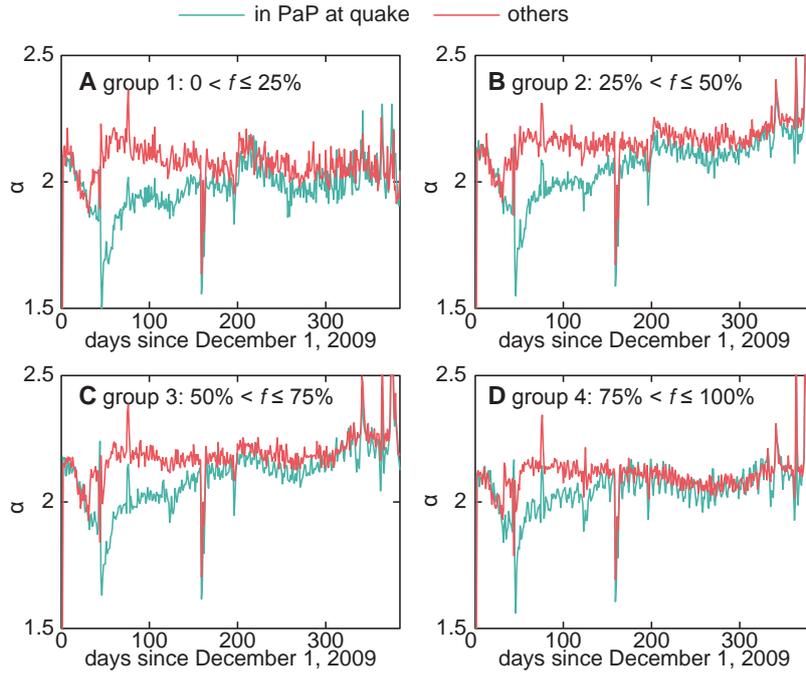
**Fig.S7.** Analysis of return behavior. Panel *A* shows the distribution of duration of PaP persons' first stay outside PaP during the post-earthquake and autumn periods. *B* shows the number of days after the first day outside PaP when a person first returned to PaP. The reference curves represent sample periods from June 1, 8, 15, 22, 29, 2010 and 170 days after.



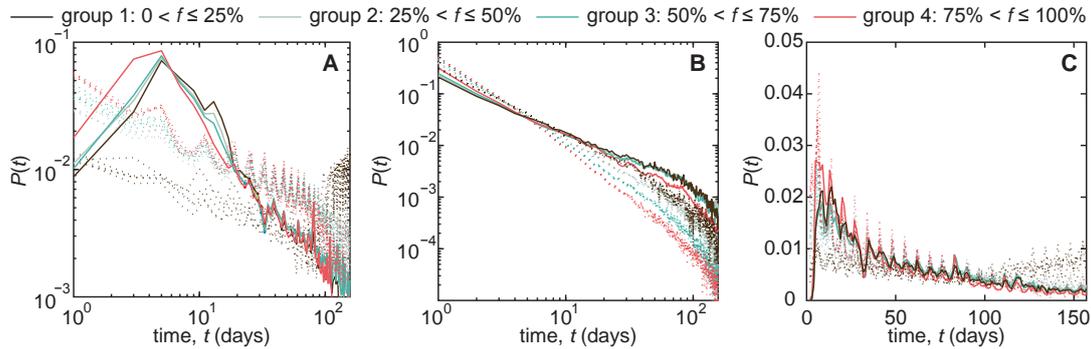
**Fig.S8.** *A* Distribution of entropies  $S^{\text{rand}}$ ,  $S^{\text{unc}}$ ,  $S$ , during the spring period, for users with  $q$  less than 30% (solid line), less than 40% (dashed line) and less than 50% (dash-dotted line), *B* and *C* shows the corresponding distributions for the summer and autumn periods.



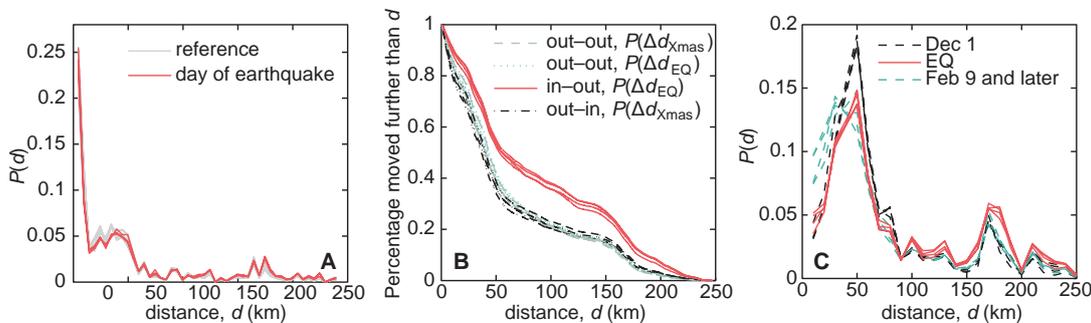
**Fig.S9.** *A* Distributions of  $\Pi^{\text{max}}$  during the spring period, for users with  $q$  less than 30% (solid line), less than 40% (dashed line) and less than 50% (dash-dotted line), *B* and *C* shows the corresponding distributions for the summer and autumn periods.



**Fig. S10.** The change of the exponent  $\alpha$  of the power-law distribution of daily travel distances,  $P(d) \sim d^{-\alpha}$ , for people with different calling frequency  $f$ : *A*  $0 < f \leq 25\%$ ; *B*  $25\% < f \leq 50\%$ ; *C*  $50\% < f \leq 75\%$ ; *D*  $75\% < f \leq 100\%$ .



**Fig. S11.** Analyses focusing on time as an outcome for people with different calling frequency:  $0 < f \leq 25\%$  (*group 1*),  $25\% < f \leq 50\%$  (*group 2*),  $50\% < f \leq 75\%$  (*group 3*), and  $75\% < f \leq 100\%$  (*group 4*). *A* shows the distribution of PaP residents moving out of PaP for the first time by  $t$  days after the day of the earthquake. *B* illustrates the distribution of duration of PaP persons' first stay outside PaP during the post-earthquake and autumn periods. *C* shows the number of days after the first day outside PaP when a person first returned to PaP. The reference curves (shown as dotted lines of the same color for a group) represent sample periods from June 1, 8, 15, 22, 29, 2010 and 170 days after.



**Fig. S12.** Analyses focusing on distances as an outcome for people with different calling frequency:  $0 < f \leq 25\%$  (*group 1*),  $25\% < f \leq 50\%$  (*group 2*),  $50\% < f \leq 75\%$  (*group 3*), and  $75\% < f \leq 100\%$  (*group 4*). Since the distributions are extremely similar between the four groups, the same color and shape is used for all groups to increase visual clarity. *A* maximum distance to the center of PaP traveled by PaP residents. Reference curves represent sample periods from June 1, 8, 15, 22, and 29 to 170 days after these dates. *B* cumulative distribution of people's relative distances on January 3 and 31 to their locations on the day of the earthquake. *C* distribution of distance to the center of PaP for individuals presented in PaP on the sampled day and outside PaP 19 days later. Results for the period after February 9 are averaged for clarity.